

Social Care

Continuity of care policy



Read more:

Care Act: Sections 37 – 38

Guidance: Chapter 20, p355

We will support anyone who receives a personal budget who tells us that they intend to move either into Somerset, or to move from Somerset to another Local Authority (LA) area.

With their permission, we will talk with the other LA area and share their assessment and care and support plan to make sure the care and support they need is in place on the date they move, or from an alternative date if requested by the person.

If requested, or we believe it appropriate, we will arrange for someone, or provide contact details, so you can access independent advice, information or advocacy.

In addition, if moving to Somerset we will:

- Work with the assessment and support plan provided by the other Local Authority so that you don't need another assessment
- Talk with you to explain how things work in Somerset, and to understand your needs, making sure you have access to all the advice and information needed. This will usually be a phone conversation, supported by the information provided by the other LA, unless you live in a neighbouring authority in which case a visit may be possible.
- If you have health needs we will contact the appropriate Health services so that they can put in the service needed for the date of the move.
- Agree a personal budget and care and support plan with you, and then review this as soon as possible once you arrive in Somerset.
- If you receive, or would like to have, a Direct Payment we will ask our Direct Payment advisory service to talk with you to explain how Direct Payments work in Somerset and to help put in the place your chosen arrangements if required (for example, employing a Personal Assistant).