

Social Care

Independent Advocate policy



Read more:

Care Act: Section 67 and 68

Guidance: Chapter 7, p113

If we believe someone will have **substantial difficulty** in being fully involved in the processes listed below, and they have no one else willing and able to support them and represent their wishes, we signpost them to, or arrange on their behalf, an independent advocate to support them:

- A care and support assessment
- A carer's assessment
- Preparing a care and support plan
- Preparing a support plan for a carer
- A financial assessment
- A care and support review
- Safeguarding enquires
- Safeguarding Adults review
- Understanding information and advice

To determine if someone has **substantial difficulty** we consider how someone manages in the following four areas:

- Understanding relevant information
- Retaining information
- Using and weighing the information as part of engaging
- Communicating views, wishes and feelings

We will make sure the person is always supported when they need it.