



Contacting



**Phone Lines
Open
8am-6pm
Mon-Fri
9am-4pm Sat**

What Somerset County Council does in brief

Community Services for Adults

Information, Care and Support for Older People, Carers, People with Disabilities and other Adults with Care Needs. Mobility, Hearing and Sight, Care and Support at Home, Care Homes, Benefits Advice, Daytime Activities, Blue Badges, Social Care Services, Supporting People Services

0845 345 9133

Children & Young People's Services

Education; Preschool, Playgroups and Nurseries. School Places, Admissions, School Governance, Extended Schools. Support and Social Care for Children, Families and Children Looked After. Fostering and Adoption. Support for Children with Special Educational Need. Attendance and Exclusions. Student Finance. Youth Service. Youth Offending Team, Sports Partnership

0845 345 9122

Roads & Transport

Highways, Roadworks, Bus Information, Local Transport Plan, Public/Education/Community/Social Services Transport, Rights of Way

0845 345 9155

Environment & Community Protection

Community Protection, Countryside, Quantock & Mendip AONB's & Sustainable Development, County Farms, Economic Development, Household Waste Recycling Centres, Minerals and Waste Planning, Hestercombe House, Emergency Planning, Trading Standards, Farm Animal Health and Welfare, Scientific Services

0845 345 9188

Library Service

Libraries general information, renewal and requesting of library items, mobile library service, (renewal of loans also on 01823 334344 a 24hr automated service)

0845 345 9177

Adult Learning, Leisure, Culture & Heritage

Adult Learning and Leisure, Architecture and Historic Heritage, Archives and Records, Arts, Community Development, Museums, Registration of Births and Deaths, Civil Ceremonies: Marriages & Partnerships, Citzenships, Baby Naming, Renewal of Vows, Copy Certificates

0845 345 9144

General Enquiries Service

Council Information, Service Comments & Complaints, Invoiced Payments

0845 345 9166

Fostering & Adoption Enquiries

0800 587 9900

Signposts

Somerset's Health, Disability and Community Care Information Service

0800 317220

Text your enquiry to: 07781 482 858 **Minicom** 0800 783 4518

Fax 01823 273954

www.somerset.gov.uk or **email:** somersetsdirect@somerset.gov.uk

Council Services

What District Councils do in brief

**Council Tax
Planning & Building Control
Benefits
Housing Advice
Waste Collection & Recycling
Pest Control**

**Leisure
Car Parks
Business Rates
Abandoned Vehicles
Dog Warden
Voter and Councillor information**

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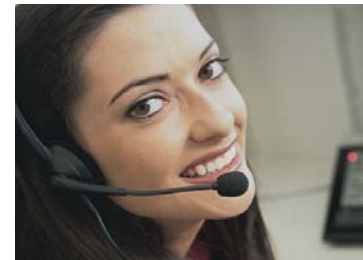
Other useful numbers

**EMA (Education
Maintenance allowance)
Helpline for Students
0808 101 6219**

**Street Lighting Faults
0845 601 0939**

**Student Finance Direct
(Higher Education Students
only) 0845 607 7577**

**Consumer Direct
(Consumer Advice)
08454 04 05 06**



Calls may be recorded for quality or training purposes, but will be treated in the strictest confidence.



General Enquiries
0845 408 2540

Council Tax
0845 408 2541

Benefits
0845 408 2542

Clean Surroundings, Waste & Recycling
0845 408 2543

Voter & Councillor Information
0845 408 2544

Planning & Building Control
0845 408 2545

Environmental Services
0845 408 2546

Housing
0845 408 2547

customer.services@sedgemoor.gov.uk
www.sedgemoor.gov.uk



All services

**01643
703704**

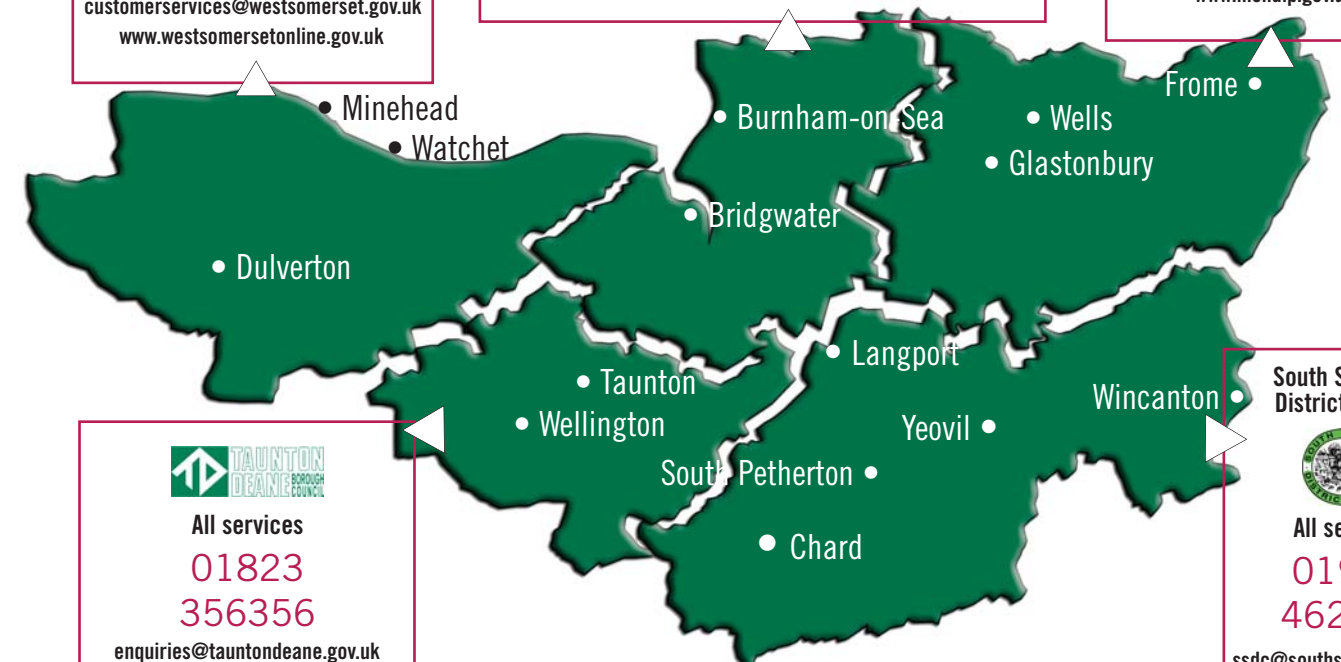
customerservices@westsomerset.gov.uk
www.westsomersetonline.gov.uk



All services

**01749
648999**

customerservices@mendip.gov.uk
www.mendip.gov.uk



All services

**01823
356356**

enquiries@tauntondeane.gov.uk
www.tauntondeane.gov.uk



All services

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www.southsomerset.gov.uk

RNID typetalk