



JOB DESCRIPTION

Job Title	Assistant Highway Service Manager		
Service	Infrastructure and Transport		
Reporting to	Service Manager Area Highways		
Grade	9		
Evaluation ref:	AG0311	Job Family ref:	
Role Purpose			
To contribute to the provision of a highway maintenance and management service to all stakeholders by applying a uniform and consistent approach to service level provision.			
Accountabilities			
Main point of contact Main contact for all enquiries relating to highway maintenance and management issues. Contacts include (but are not limited to) all elected Council members and staff, District Council members and staff, Parish Councils and the public (see attached proof documents). Manage expectations and adjust priorities in response to such enquiries.			
Representative of ECI & Highway Authority Attend Council meetings where appropriate. Will on most occasions be the sole representative of Economic and Community Infrastructure (ECI) and will therefore be required to respond to all highway maintenance issues. Also involves liaison and coordination with other ECI services to investigate and respond to relevant issues.			
Represent and defend the Highway Authority in court or public inquiry relating to public liability claims and other legal matters.			
Represent the Highway Authority during emergency situations, in accordance with the Winter and Emergency Service Policy Plan.			
Manage programme off highway maintenance Plan, prioritise and manage an annual programme of highway maintenance works to meet the serviceability, sustainability and safety needs of the highway network within the annual budget constraints, reprioritising and amending if appropriate.			
Produce clearly defined scheme briefs and solutions In collaboration with the Engineering Technician, produce clearly defined scheme briefs and solutions to the Council's highway maintenance contractor for major structural maintenance schemes such as road reconstruction, resurfacing and drainage improvements, using innovative and sustainable methods. Approve the final designs.			



JOB DESCRIPTION

Manage the Highway Maintenance Contractor

Provide approval, guidance and direction to the Highway Maintenance Contractor.

Ensure the Highway Maintenance Contractor delivers the Service in accordance with the Contract.

To provide supervision, guidance and approval to all contractors accredited to work on the highway.

Line management

Direct line management of Highway Superintendents within the district-based area.

Manage the performance of Superintendents, Technicians and other staff to achieve the outcome of a high performing localised service.

Manage, direct, supervise and train staff under their direct line management. This will include regular performance reviews in the form of formal and informal reviews.

Deputise for Service Manager

Deputise for the Service Manager – Area Highways in all aspects of the role.

Policies & procedures

Play a key role in developing policies, procedures and standards in relation to highway maintenance and management.

Actively participate in specific countywide projects designed to review and amend policies, manage budgets and improve the service.

Audit

Conduct various audits for all highway maintenance operations as required.

Enforcement

Manage and implement enforcement action under current legislation and policies, for example obstructions/enclosures/illegal signs in the highway.

Provide support, guidance & direction

Provide support, guidance and direction to the New Roads and Street works Team regarding road closures, diversionary routes, and Public Utility works on the highway.

Cost management

Manage and direct costs that are rechargeable back to those responsible.



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Knowledge / Experience / Skills		
	Essential	Desirable
Knowledge		
Knowledge and expertise in highway engineering and legislation.	X	
An understanding of political, financial and environmental issues as they affect the service and the directorate as a whole.	X	
Proven ability technically, professionally and managerially in the civil engineering field.	X	
An understanding and experience of managing works within a term maintenance contract.		X
Experience		
Experience within a highway-engineering environment or related industry.	X	
Experience of line managing technical staff.	X	
Experience of prioritising and managing the identified works and feeding this into the continuing development of the needs-based budget.	X	
Experience and ability to ensure Somerset Council as the Highway Authority performs its statutory duty as specified in the Highways Act 1980 and the New Roads and Street Works Act 1991.		X
Qualifications / Registrations / Certifications		
Grades 9-4 (A* - C/Level 4) in English and Maths or Functional Skills Level 2 in English and Maths or equivalent.	X	
Educated to degree level with an appropriate professional qualification in engineering e.g., full membership of a Professional Institution.		X
Skills		
The ability to apply risk management and apply other appropriate techniques so as to bring a systematic and objective approach to the role.		X



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The ability to examine and resolve all highway related issues arising within the geographic area, adopting a creative and sustainable approach to problem solving and the management of demands and priorities.		X
Working Conditions		
Dimensions of the role		
As a key member of the group the post holder will be expected to promote the image of the Council and embrace a culture of customer care to ensure successful delivery of a quality highway service in Somerset.		
Legislation		
Ensure Somerset Council as the Highway Authority performs its statutory duty as specified in the Highways Act 1980 and the New Roads and Street Works Act 1991 and any other relevant legislation.		
Has the responsibility to discharge the Council's obligations with regard to licences and will provide specialist technical advice on issues concerning highway legislation.		
Manages the initial and more detailed investigations into highway claims and notices against Somerset Council, such as section 56 notices legally requiring the Authority to fulfil their duty to maintain the highway network. Will undertake investigations and make recommendations concerning liability.		
Co-ordination Role		
Manage, advise and filter proposals for highway improvements. To provide the initial feasibility study to ensure that the proposal is achievable and represents good value for money.		
Manage, advise and resolve political, community, environmental and technical issues, so that influence can be used to maximise benefits. For example, integrating proposed parish council improvements with highway maintenance, or bringing appropriate partners/agencies together to solve problems.		
Advise and direct various council departments and other agencies on a wide range of issues such as Planning Development, to protect the highway asset and the highway user.		
Identify and manage the information that is to be disseminated to Councillors and the media and consult as appropriate with the community.		



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Attend quarterly HAUC meetings and will have regular contact with the New Roads and Street Works team in relation to the co-ordination of Statutory Undertaker works on the highway. This results in keeping disruption caused by road works to a minimum.

Approve works programmes and scheme designs submitted by the Highway Maintenance Contractor.

Will hold regular area co-ordination/programme meetings with the Highway Maintenance Contractor including provision of priorities, budget management, direction and guidance.

Working Arrangements

Somerset Council's Dynamic Working Strategy will be applied to this position.

Corporate Accountabilities

Ensure compliance with all relevant legislation, organisational policy, and professional codes of conduct to uphold standards of best practise.

Deliver the aims of the council's equality, diversity and inclusion policies; health, safety and wellbeing of self and others; and Organisational values in everything you do, ensuring team members are also aware of their responsibilities and maintaining their understanding that Equality and Diversity practice covers both interaction with staff, service users and communities and includes challenging discrimination and promoting equality of opportunity for all.

Date: