



Candidate Information Pack

**Somerset
Council**

Casual Family Time Support Worker Children's Social Care

SCC04747/SR

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If you are interested in finding out more before applying, please get in touch with **Rachael Moore acting Family Time Leader** at Rachael.moore1@somerset.gov.uk

If you have any questions about the benefits we offer, or our recruitment process, please contact our Recruitment Team on recruitment@somerset.gov.uk or telephone on **01823 355596**

We will notify you by email if you have been selected for interview or have been unsuccessful on this occasion. Please check that the automated email has not gone in your junk mail folder before contacting us.

When completing your application/CV please provide your full employment history and ensure that any gaps in employment are explained. Please start with your current or most recent employment.



What You Will Be Good At

Work Experience Knowledge & Skills

Essential

- Some experience in caring or supportive role – not necessarily in paid employment.
- Ability to undertake direct work with children and their families to improve parenting skills and relationships.
- Awareness and understanding of rights of users and carers and the principles embodied within the Code of Practice for Social Care Workers.
- Positive attitude to the use of computers and willingness to develop appropriate skills including communication on various virtual platforms.
- Ability to speak fluent English as stated in Part 7 of the Immigration Act (2016)

Desirable

Qualifications

Essential

- Literate and numerate to GCSE level or equivalent. Willingness to work towards NVQ Level III in Children and Young People's Work Force.

Desirable

- Relevant Social Care qualification.
- Manual handling certificate.

Personal Attributes

Essential

- Demonstrates empathy with client group and understanding and respect for individual needs.
- Demonstrates ability to prioritise work and organises time to meet competing deadlines. Keeps up to date with routine tasks.
- Has an open manner, which elicits trust.
- Takes a full and active part in own development, appraisal and supervision.

Desirable

- Demonstrates a commitment to safeguarding and promoting the welfare of children.
- Access to / use of a vehicle is an essential requirement as there is an expectation to drive children and their families as part of the role.

All disabled applicants meeting the essential criteria will be interviewed.



What You Will Deliver

Key tasks and responsibilities

You will supervise the time children in our care spend with their parents/family. This is crucial work in supporting children's family connection and emotional well-being. Sometimes the work is part of a care plan agreed in court.

Family time takes place in a range of settings including our family time centres, in the community and at the homes of relatives. As a family time worker you will:

- supervise the important time children spend with family members.
- work with parents and carers to encourage and empower them to participate as fully as possible in the Family Time sessions and provide advice and support as required.
- participate in the assessment of the quality of family time and provide advice, support and assistance to parents/relatives to allow them to safely care for children during sessions.
- keep a written record of the session.
- have experience working as part of a team and be good at developing interpersonal relationships with families and professionals,
- need to be confident transporting children to and from sessions

Family Time Sessions will vary in length and depending on travel time required sessions will run from 1 hour plus.

You will need to be able to travel countywide, including travel out of the county where needed and to areas that are not currently serviced by public transport.

Further information specific to this job

The successful candidate has a responsibility for promoting and safeguarding the welfare of the children and young people they are responsible for or come into contact with.

Somerset Council is subject to Part 7 of the Immigration Act (2016) and therefore the ability to speak fluent English will be an essential requirement for customer-facing roles.

This job requires a criminal background check (DBS) via the disclosure procedure.

What We Will Offer You in Return

Salary and grade:	Grade 13 - £12.38 per hour
Contract type:	Casual/sessional
Location:	Somerset
Hours of work:	Hours worked will be based on the need of the service and may include Saturday and evening working. These will be in agreement with the line manager.
Annual leave:	<p>Casual staff will accrue rights to paid leave and your hourly rate will be enhanced to automatically include payment in respect of this leave entitlement. Please note that this is only payable for hours up to 37 per week and is paid on the current “basic” rate per hour. Overtime hours and any other enhancements will not attract this additional payment.</p> <p>You will be expected to take a minimum of four weeks leave per year (1 April – 31 March). As your hourly rate is already enhanced with a payment for annual leave, these four weeks will be unpaid.</p>
Probationary period:	The appointment will be subject to a probationary period of 6 months. Internal applicants who have already completed their probationary period would not normally be expected to complete this again.



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